



Access your plan. Anytime, anywhere.

Good news! Delta Dental of Massachusetts members now have access to an updated member portal that features an enhanced, user-friendly experience and advanced security measures.



Accessing the member portal

Existing members can access new portal using their existing username and password



Members will need to verify their login each time by entering a code sent to their email



Members will need to accept updated terms and conditions upon the initial login

Member portal features:

- 24/7 access to plan information
- View on desktops, mobile or tablets
- Enhanced navigation for optimal member experience
- Easily toggle between English and Spanish
- View, download, and print ID cards
- Review claims history
- Access plan details, including effective dates, for all plan members
- Quick link to our online dentist search tool to locate an in-network dentist
- View and download Explanation of Benefits (EOB)
- Access a Summary of Benefits for plan details
- Visit Dental benefits 101 for plan terminology and definitions
- Use the cost of care calculator to get an estimate before a visit
- Budget your health care dollars with real-time information on coverage accumulators and plan maximums
- Members who have purchased policies directly can access billing through single-sign on